



**ZIWELL MEDICAL (S) PTE LTD**  
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Dear Healthcare Professional

### **Suspension of ZERIN® Paracetamol Tablets 500mg**

Ziwell Medical (S) Pte Ltd, in consultation with the Health Sciences Authority (HSA), would like to update healthcare professionals on the suspension of the licence of Zerin® Tablets 500mg, due to product defects that have been reported since August 2011.

2 ZERIN® Tablets contain paracetamol and is manufactured by Jayson Pharmaceuticals Ltd. Zerin® Tablets are used as an antipyretic and analgesic and have been licensed in Singapore since 1996.

### **Background of the product defect**

3 Ziwell Medical (S) Pte Ltd has received feedback from HSA regarding quality defects with Zerin® Tablets, as some tablets from different batches were found to contain small foreign particles. Testing by HSA's laboratories has shown that the foreign particles are inert, non-toxic substances and assessed to pose minimal risks to consumers. Tests also showed that the paracetamol content in Zerin® Tablets complies with registered specifications.

### **Local situation**

4 Since August 2011, the sales and distribution of Zerin® Tablet has been suspended at the wholesale and retail level as a precautionary measure while the manufacturer, Jayson Pharmaceuticals Ltd, conducts its investigations into the matter. To date, there have been no adverse event reports associated with the use of Zerin® Tablet that is related to this issue.

### **Actions taken**

5 HSA is working with the drug companies and relevant healthcare providers to ensure that there is sufficient supply of paracetamol to meet the nation's needs. There are more than ten alternative brands of paracetamol tablets available in Singapore.

6 Healthcare professionals are advised to stop prescribing the Zerlin<sup>®</sup> Tablet and advise their patients to stop consuming the medicine. Individuals who have already used the product should not be unduly concerned as the product defect has been assessed to pose minimal risk to health. However, those who have concerns are advised to contact their healthcare providers.

7 Should you have further queries on the above information, please contact our hotline at HP 90592771; 90592775 and 90592779 Monday to Friday 9am to 5pm or email: [recallserve@gmail.com](mailto:recallserve@gmail.com).

Thank you.

Yours sincerely,



Ms Khoo Swee Gek  
Director